

HealthPro Supported Devices & Feature Specifications

This document provides an overview of HealthPro’s compatibility and functional scope. Please note that supported devices and features are subject to change without prior notice depending on the software release version.

Supported Devices

Hanwha, Axis, i-PRO, ONVIF S, Wave, NVR, Allied Telesis (PoE)

Feature Specifications | As of HealthPro V1.9 (Release Date: Dec, 17, 2025)



Features	Hanwha Vision	3rd Party (API Integration)	ONVIF
Connection via Direct-to-Cloud (D2C)	Supported	-	-
Connection via HealthPro Bridge	Supported	Supported	Supported
Connection via HealthPro Bridge (through WAVE) or WAVE Sync	Supported	Supported	-
Connection via HealthPro Bridge (through NVR)	Supported	-	-
Basic camera status details: online status, name, model, serial, version, manufacturer, location, parents, network information	Supported	Supported	Supported
Online snapshot	Supported	Supported	Supported
Notifications: email & web push	Supported	Supported	Supported
Audit logs: device, task, health	Supported	Supported	Supported
Location, device tree, and map view	Supported	Supported	Supported
Automated reporting	Supported	Supported	Supported
Extended camera status details: SD/SSD status, record (SD/SSD) status, CPU & RAM usage, Open apps status, AI status (WiseAI)	Supported	Partially Supported	-
Task management: assign & resolve	Supported	Supported	Supported
Camera reboot	Supported	Supported	Supported
PoE port power cycling	Supported	Supported	Supported
Downloading internal camera logs	Supported	Supported	-
Manual software (firmware) update	Supported	Supported	-
Policy management: automatic software (firmware) update	Supported	-	-
Remote configuration (GUI)	Supported	Supported	-
Remote configuration (CGI)	Supported	-	-
Life cycle management: warranty period, year of production, EOL status	Supported	-	-